



MAPSI

midwest advanced public service institute

Midwest Advanced Public Service Institute

April 19 – April 22, 2026

The Inn at Harbor Shores, St. Joseph, Michigan

2026 SCHEDULE

SUNDAY 4-19-26	MONDAY 4-20-26	TUESDAY 4-21-26	WEDNESDAY 4-22-26
ST. JOSEPH, MICHIGAN, IS IN THE EASTERN TIME ZONE!  THE INN AT HARBOR SHORES 800 Whitwam Dr St Joseph, MI 49085 (269) 983-1111 www.harborshoresresort.com/the-inn EASTERN TIME 4:00 PM CHECK-IN AT THE HOTEL (Use the app to save time and avoid congestion at the front desk.) 5:00 PM REGISTRATION 5:30 PM ORIENTATION 6:00 PM DINNER/ CASH BAR 7:00 PM OPENING SESSION	8:00 AM – Noon PROMOTING FROM WITHIN THE ORGANIZATION By promoting from within, companies can keep their best talent and ensure a smooth transition when someone moves up. This facilitated discussion will pursue the pros and cons of promoting internally, how to avoid common mistakes, and ways to support employees after they've been promoted. Facilitators: Lewis G. Bender, PH.D. Bender & Associates Steve Ludwig Ludwig Speaks LUNCH 1:00 – 4:30 PM RESILIENCE IN PUBLIC SERVICE Public Works teams face unique pressures and demands. This session will show you ways for you and your team to adapt, improvise, and overcome challenging situations. Lou Jogmen Chief of Police Highland Park, Illinois FREE EVENING	8:00 AM – Noon UNDERSTANDING POLITICAL PERSPECTIVES This facilitated panel discussion will offer a diverse range of influential policymakers and stakeholders for an open exchange of diverse viewpoints. Panelist: Chris Porman Dave Chamness Dennis Schmidt John Heinz Kay Young Linnea Rader Tom Trice Facilitator: Lewis G. Bender, PH.D. Bender & Associates LUNCH 1:00 – 4:30 PM HOT TOPICS Additional information is coming soon! FREE EVENING	8:00 AM – Noon TRAIN THE TRAINER This workshop provides instruction on how adults learn and retain information. Participants will develop training confidence as they master training techniques that are engaging and effective. Each attendee will identify their preferred training style and acquire new skills for fostering participant involvement and maintaining interest. This course is recommended for anyone responsible for guiding and instructing others. Lewis G. Bender, Ph.D. Professor Emeritus Southern Illinois University Edwardsville  MAPSI midwest advanced public service institute CERTIFICATES will be awarded to those that have successfully completed all the sessions.

For questions or additional information
please contact Mary Bender,
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www.themapsi.org